

**Adding and operating  
IMOU Looc IPC-C26EP camera  
in Partizan mobile application  
and Partizan Cloud Storage service**

**Manual**



**BE DIFFERENT**  
**LEAD** WITH IT

[WWW.PARTIZAN.GLOBAL](http://WWW.PARTIZAN.GLOBAL)

2021

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## 1. Getting started



*IMOU Looc IPC-C26EP cameras are supported by **Partizan Cloud Storage** service and **Partizan mobile application**.*

### Partizan Cloud Storage advantages :



Your data cannot be stolen or damaged.



No one can access your devices, as well as live and archived video, without your permission.



Access to your account and devices is possible from anywhere in the world. For this just an access to mobile Internet is enough.



Partizan app won the international award as "**Best Mobile Video Surveillance App 2019**".

To take full advantage of Dahua wired CCTV cameras, install **Partizan mobile app**:



Partizan mobile application for iOS:

<https://apps.apple.com/app/partizan/id1473001227>

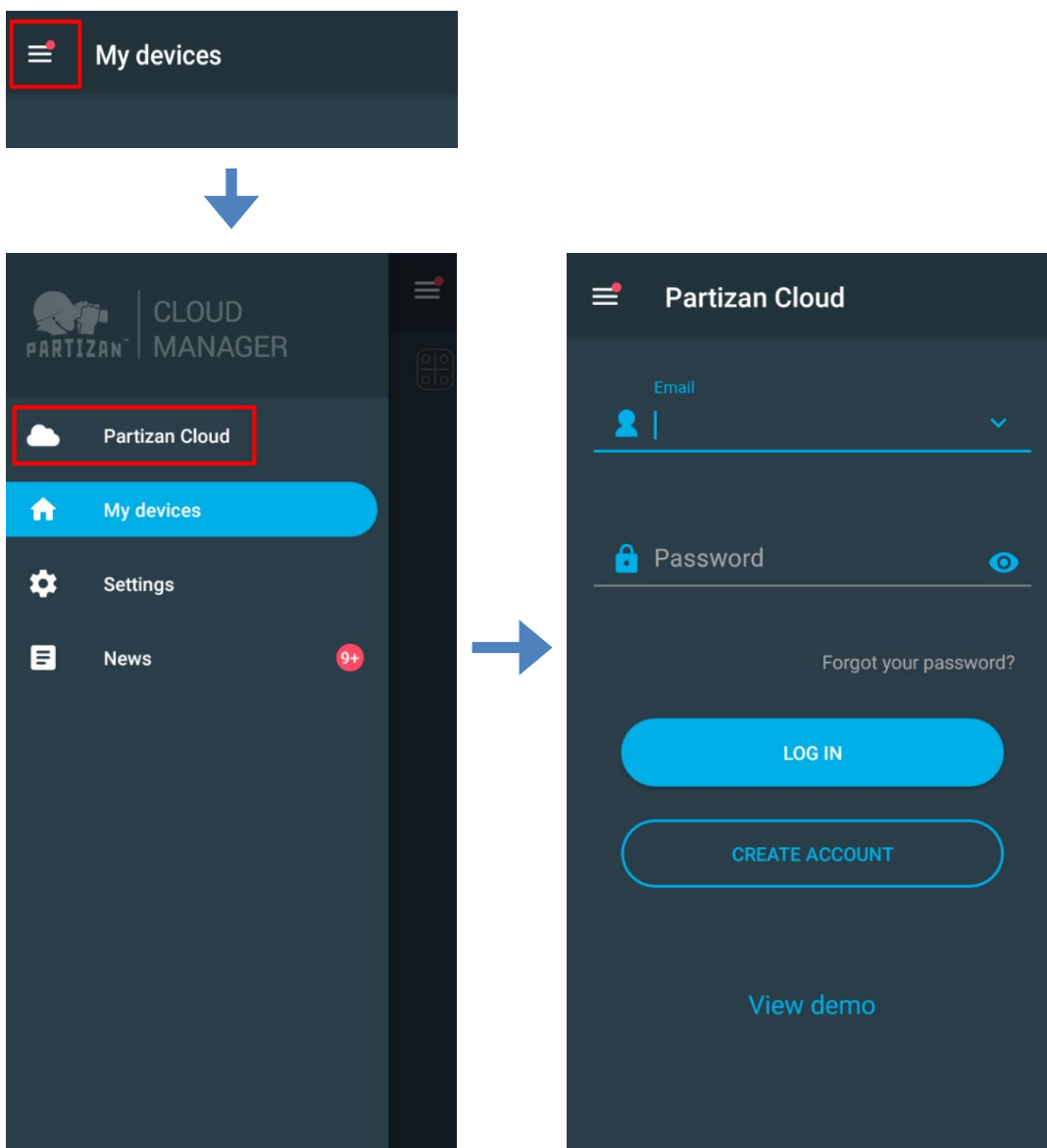


Partizan mobile application for Android:

<https://play.google.com/store/apps/details?id=com.partizan.pro>

To work with **Dahua** CCTV cameras in Partizan mobile application, you need to **log into your cloud account**.

Open the app, use an **existing account** or **create a new one**:



After logging into the cloud account, you can go directly to setting up devices.

If you have any questions, please contact our technical support:

E-mail: [support@partizan.global](mailto:support@partizan.global)

Skype: partizan-support

Viber, Telegram, WhatsApp: +420 777 054 888



Technical support working time:  
<https://partizan.global/support/technical-support>



Partizan software:  
<https://apps.partizan.global/>

## 2. Dahua CCTV camera connection and setup

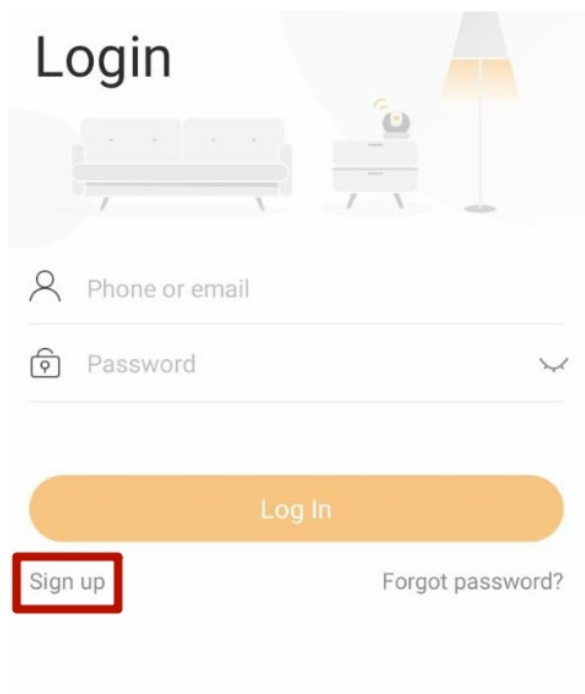
### 2.1. Connection of CCTV camera and software installation

- Connect the camera to the power grid.
- Connect your smartphone or tablet to the Wi-Fi network of the router to which you want to connect CCTV camera.
- Install and launch IMOU Life mobile application:
  - ✓ for iOS: <https://apps.apple.com/ru/app/imou-formerly-lechange/id1071165451>
  - ✓ for Android: <https://play.google.com/store/apps/details?id=com.mm.android.smartlifeiot>

### 2.2. CCTV camera setup in IMOU Life mobile application

Create an account.

If you do not have a registered account yet, click “Sign up”



Select your country of registration and click **Next**.



**Attention!**

**It will be impossible to change the country of registration for the account!**

## Sign up

Choose your region.

United Kingdom >

Next

Enter your email address and create a password. **The password must contain at least 8 characters (numbers and letters).** Confirm the password.

## Sign up

 Email address

 Password

 Confirm password

Password should be a combination of 8-32 numbers, letters, and symbols (case sensitive).

Next



I have read and agree to

[Imou Life Registration Agreement](#), [Imou Life Privacy Agreement](#)

Check the box next to “**I have read and agreed to**” and click **Next**, by this you agree with the terms of use of Imou Life service.

## Sign up



Email address



Password



Confirm password



Password should be a combination of 8-32 numbers, letters, and symbols (case sensitive).

Next



I have read and agree to

[Imou Life Registration Agreement](#), [Imou Life Privacy Agreement](#)

In the window that opens, **enter the verification code received on the specified mail**, or agree to code auto-complete, if you have this option installed in your smartphone.

## Sign up

Verification code has been sent to run\*\*\*\*@gmail.com.  
Check your spam or tap Resend below if you don't receive the code.

Verification code

25s



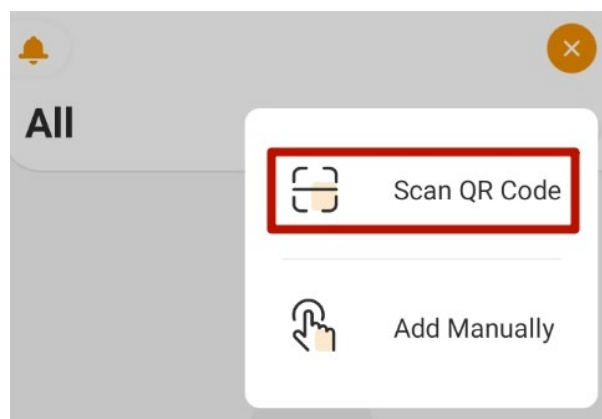
**Auto-fill code**  
from messages

Next

Add your CCTV camera by clicking (+) at the top of the screen.



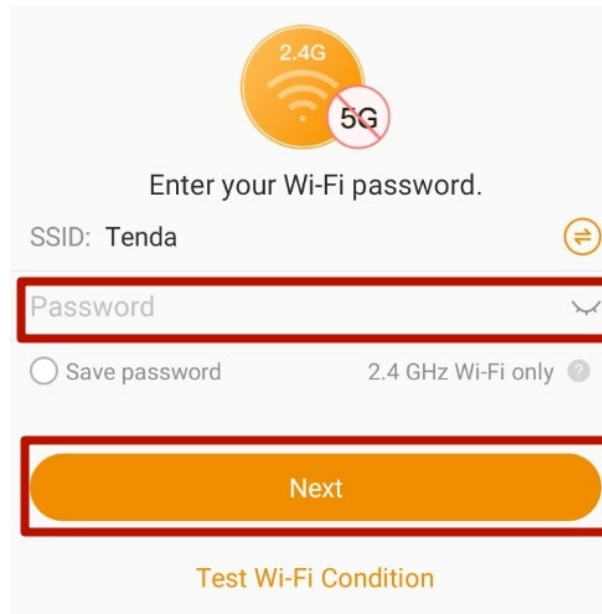
Select **Scan QR Code** option.



Scan the QR code marked on the camera housing and click **Next**.



Enter your Wi-Fi network password and click **Next**.



2.4G 5G

Enter your Wi-Fi password.

SSID: Tenda

Password

☐ Save password 2.4 GHz Wi-Fi only ?

Next

Test Wi-Fi Condition

When the indicator light on CCTV camera starts flashing green slowly, check the box next to **“The green light is flashing slowly”** and click **Next**.

< Add Device ...

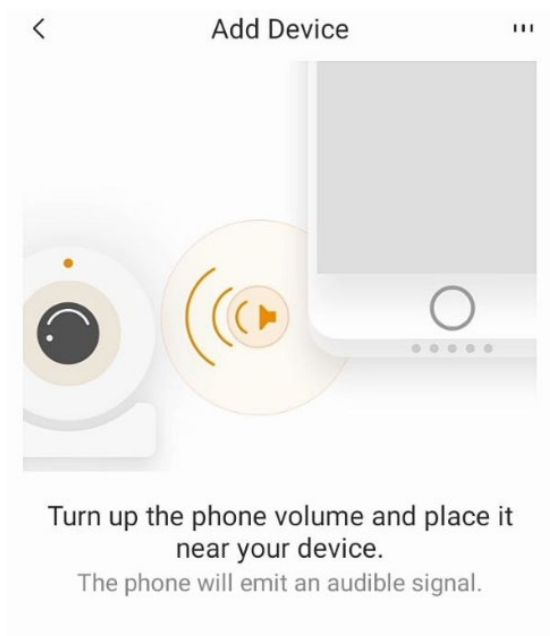


Please confirm that the device's green  
light is flashing slowly

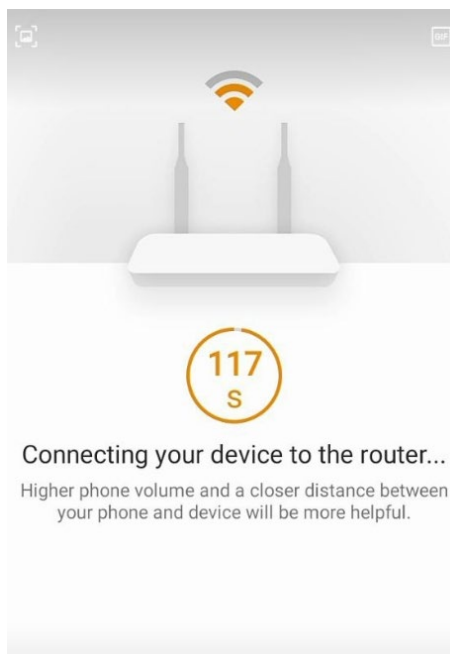
Is the green light not flashing slowly?

☐ The green light is flashing slowly

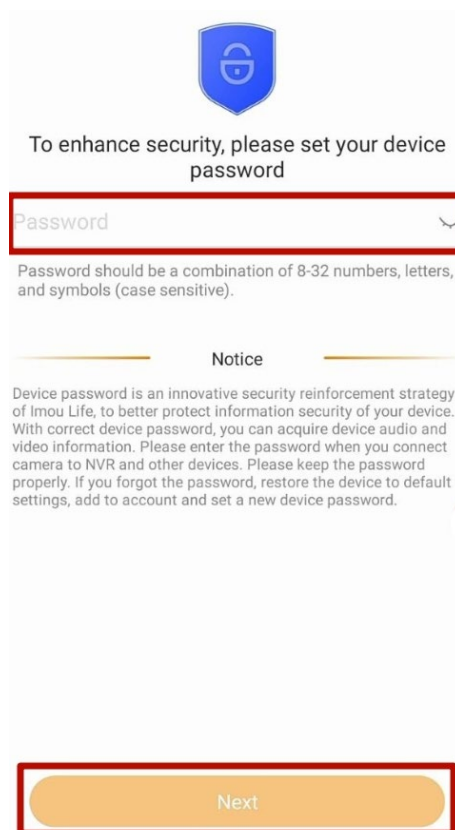
Unmute your phone and put it **next to the camera**. The phone will beep.



It may take up to 2 minutes for the camera to connect to the router

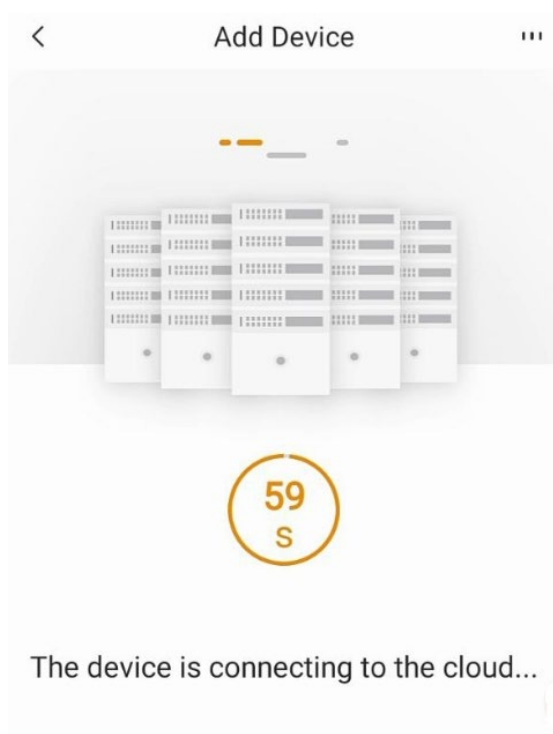


Set a password for the camera. It must contain at least 8 characters: numbers and letters. Click **Next**.

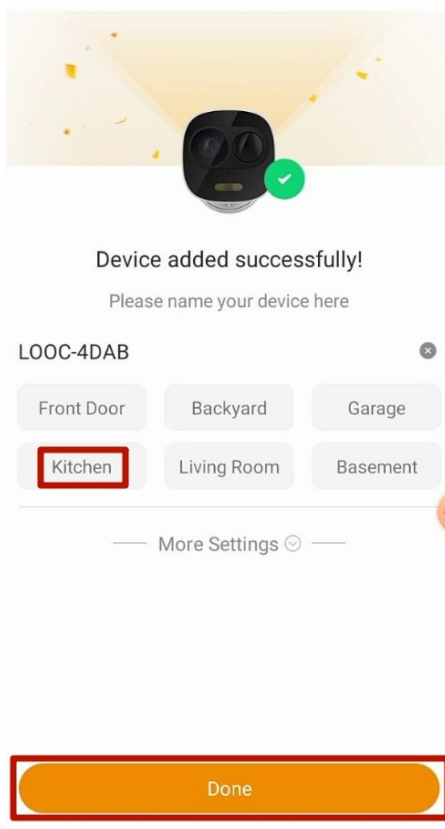


The screenshot shows a mobile application interface for setting a device password. At the top, there is a blue shield icon with a white 'G' inside. Below it, the text reads: "To enhance security, please set your device password". There is a text input field labeled "Password" with a red border. Below the input field, a note states: "Password should be a combination of 8-32 numbers, letters, and symbols (case sensitive)". Further down, a section titled "Notice" contains a paragraph of text explaining the purpose of the device password and providing instructions on how to use it. At the bottom, there is an orange button labeled "Next" with a red border.

Wait until the camera is connected to the **Cloud**. This can take up to 1 minute.

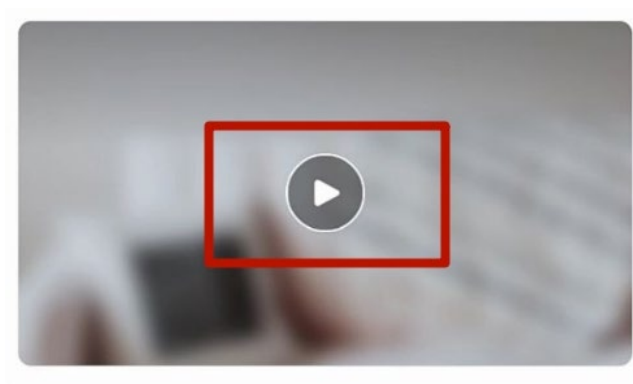


After CCTV camera is connected to the Cloud, you can name it. For example, **Living Room**.



**Your CCTV camera is ready to use!**

Click Play icon in the center of the added camera to start playback.



## 2.3. Setup of Dahua CCTV camera parameters in Smart PSS software

Download and install Smart PSS on your computer:

- ✓ [Smart PSS for Microsoft Windows XP/Windows 7/Windows 8/Windows 10\(32/64 bit\)](#)
- ✓ [Smart PSS for Mac OS X 10.7 or higher](#)

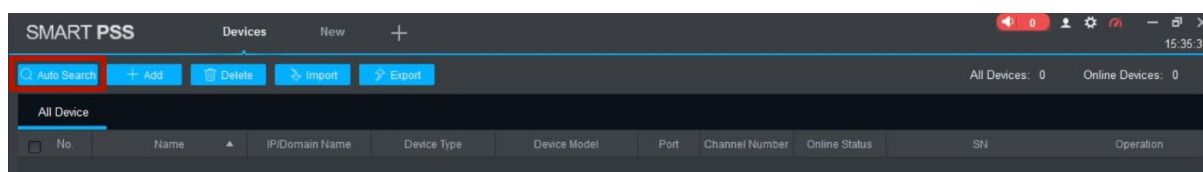
Run the program.

Click **Auto Search** button.

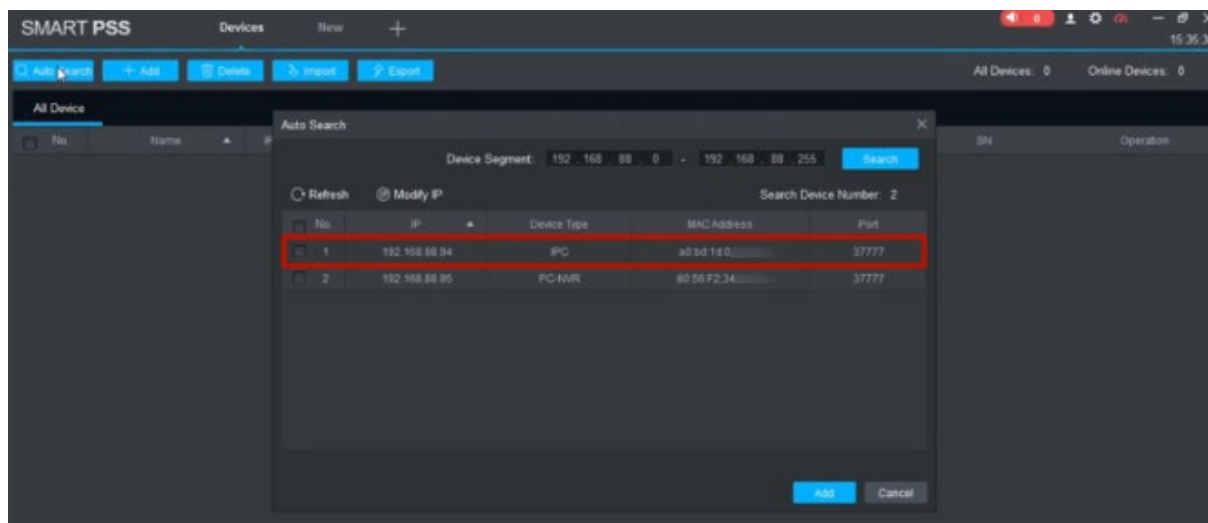


### ATTENTION!

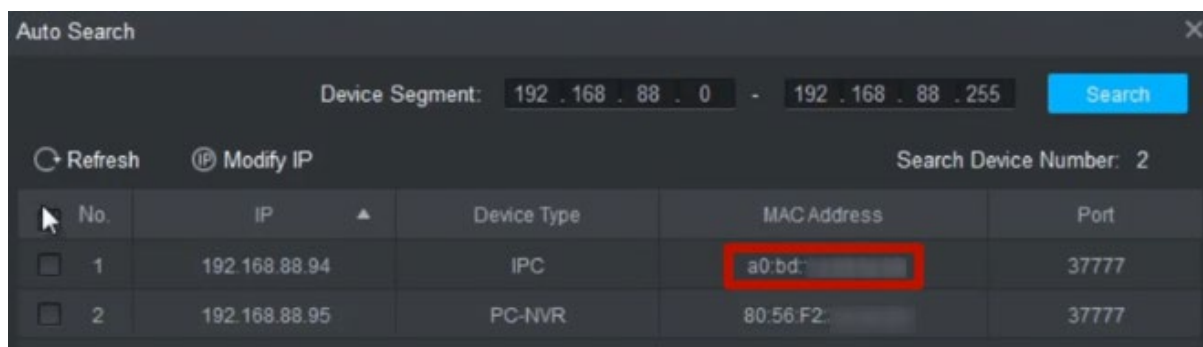
For correct display of CCTV camera in the program, you may need to disable the antivirus and firewall.



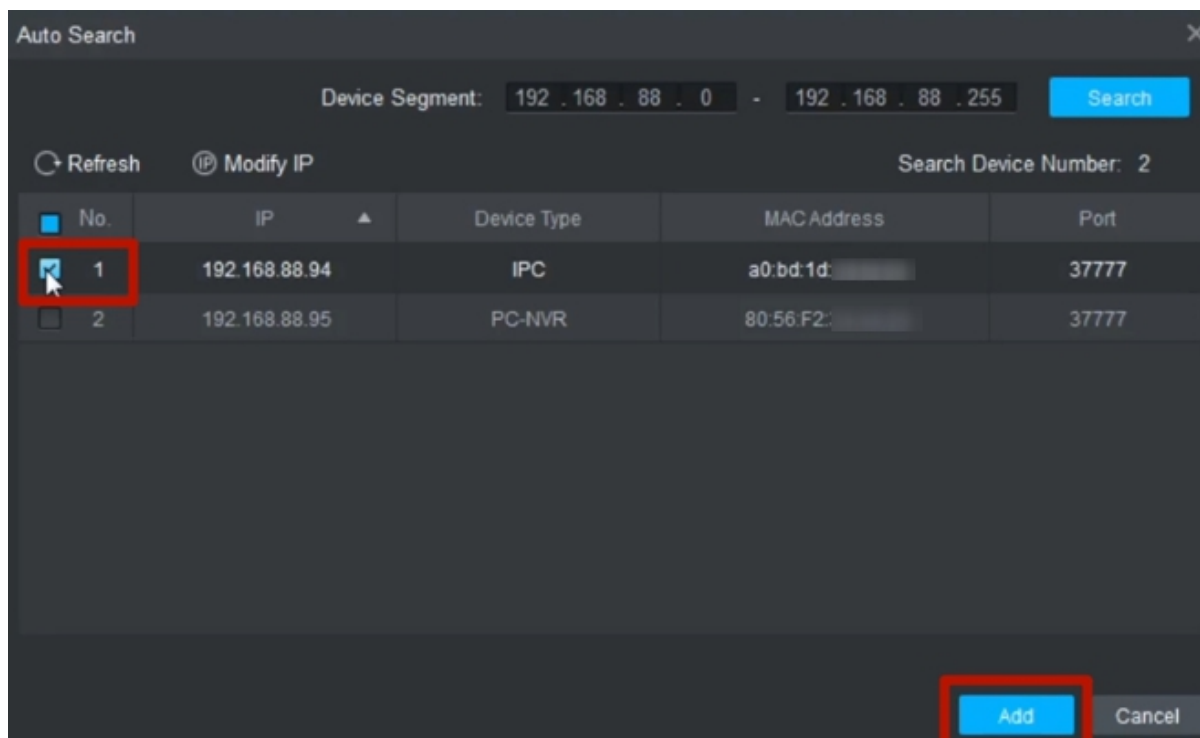
In the window that opens, find the desired CCTV camera.



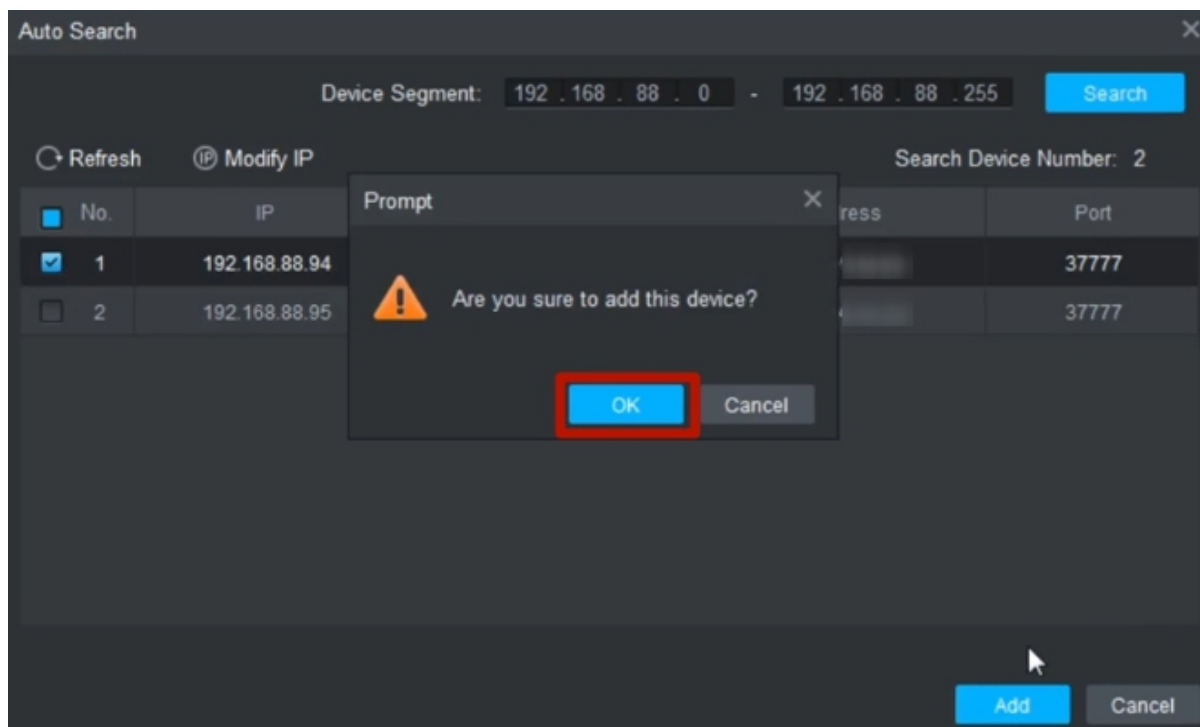
Copy or write down the **MAC address**.



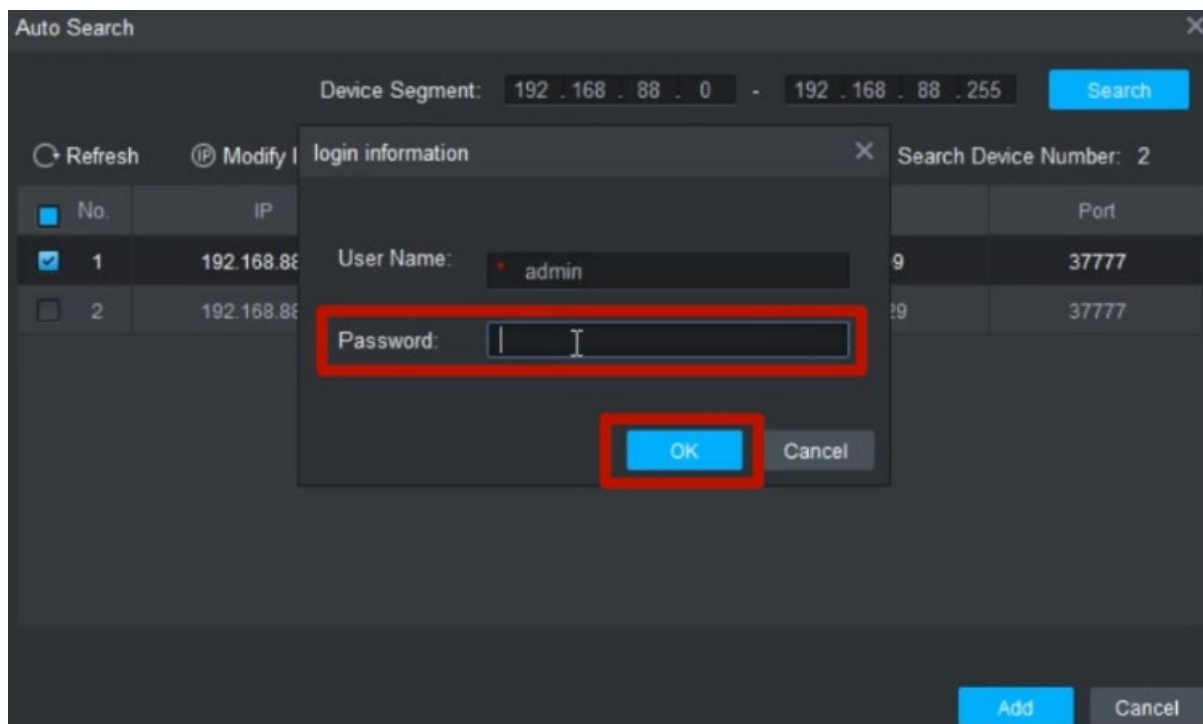
Check a camera and click **Add**.



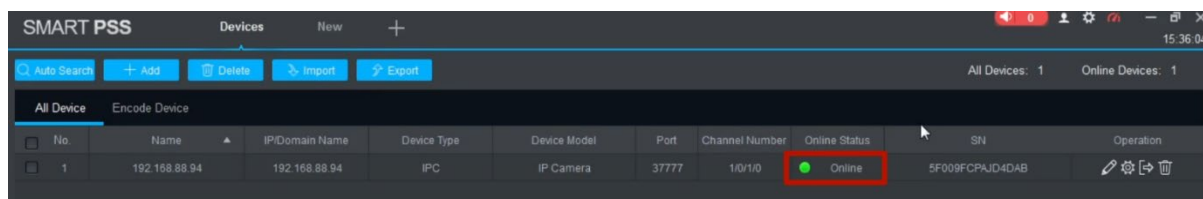
Confirm adding the camera by clicking **OK**.



Enter Login (by default it is **admin** if you have not changed it), as well as the password that was assigned to your camera in Imou Life mobile app. Click **OK**.



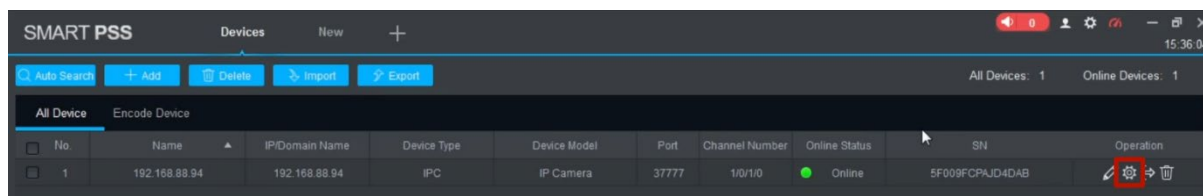
If everything was done correctly, the camera will be added, and its status will change to **Online**.



Update the **firmware**.

You can get firmware from Partizan Technical Support Service. Save the firmware file on the computer where you are using SMART PSS.

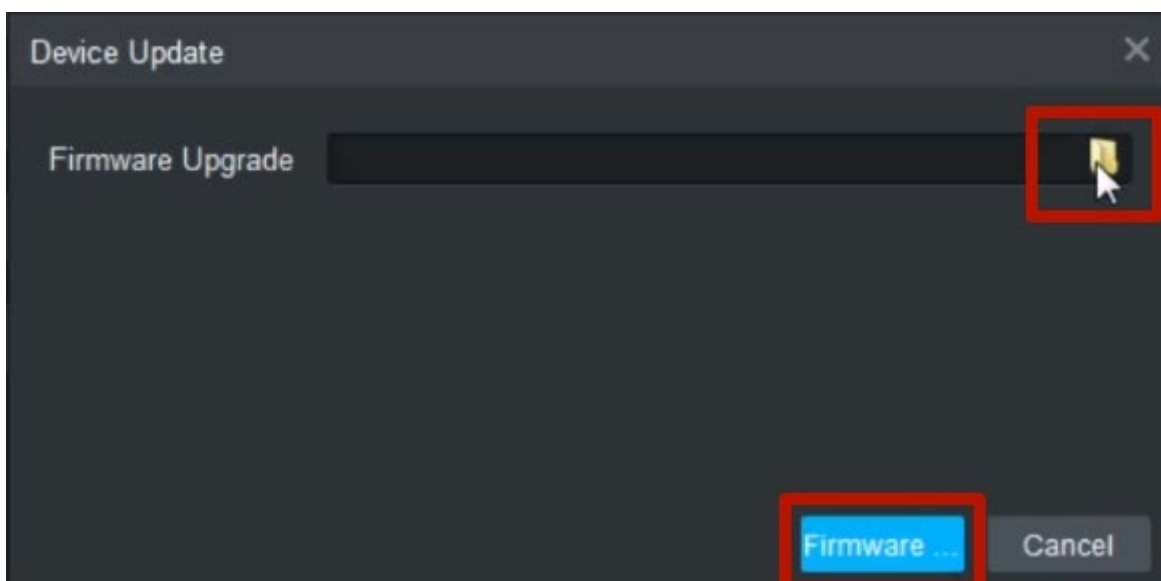
Click on the **gear** icon.



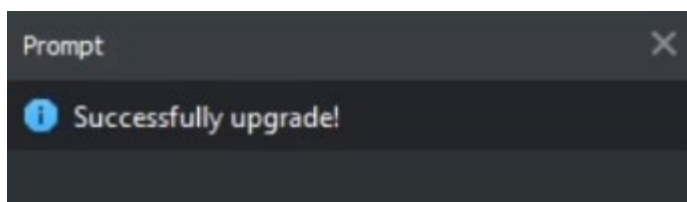
In the window that opens, click on the **Upgrade** button.



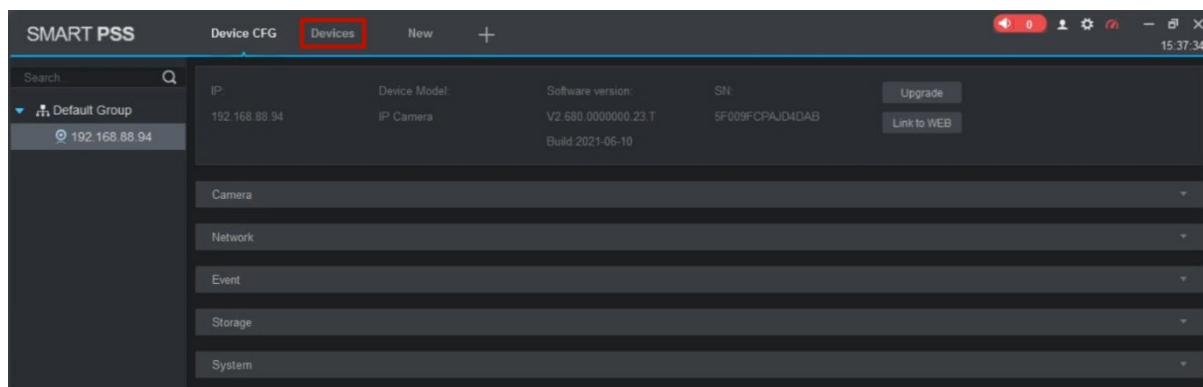
In the window that opens, select the folder with the previously saved firmware. Select the file and click the **Firmware** button.



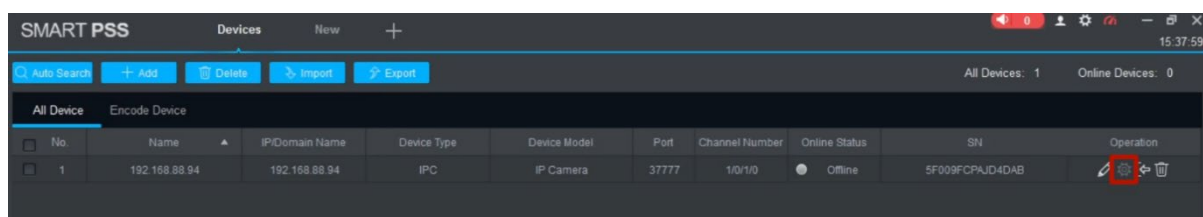
After a successful download, the message **Successfully Upgrade!** will appear.



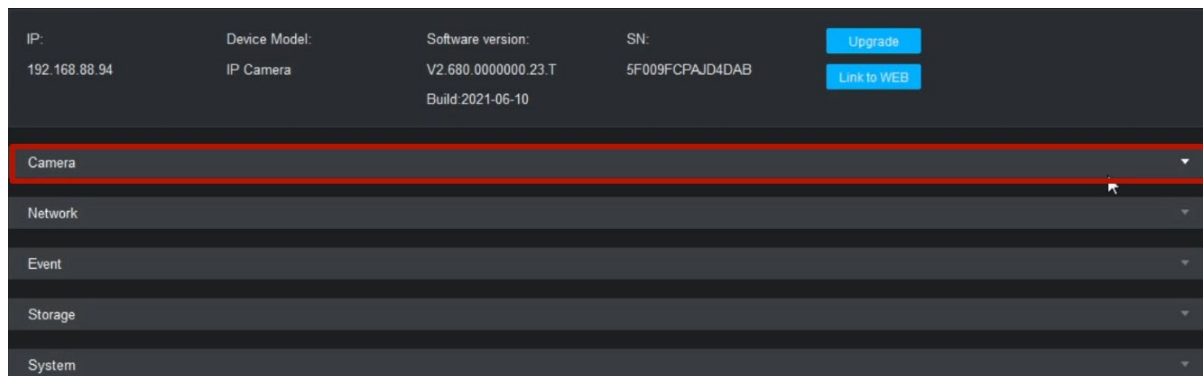
Make sure the codecs are installed correctly.  
Click **Devices** button.



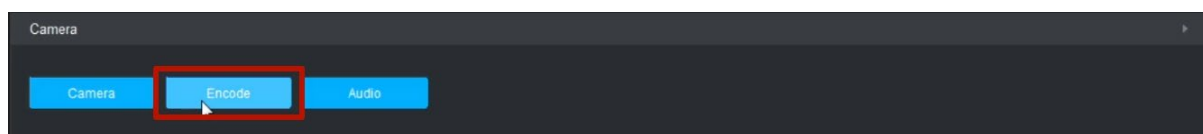
In the window that opens, select a CCTV camera and click the **gear** button.



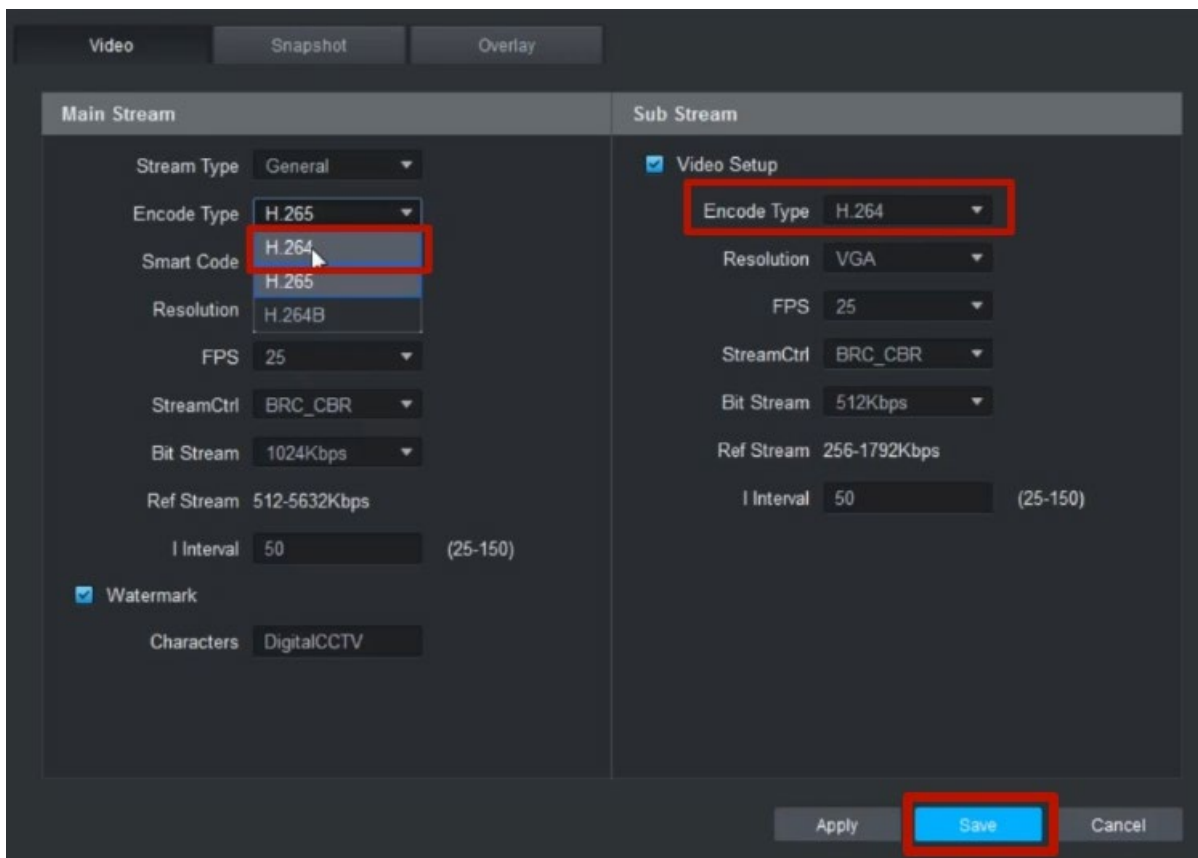
In the window that opens, open the **Camera** tab.



In the tab that opens, click **Encode** button.



If necessary, change the codecs to **H264** and click **Save**.



The screenshot displays a video configuration window with two tabs: 'Video' (selected) and 'Overlay'. The 'Video' tab is divided into 'Main Stream' and 'Sub Stream' sections.

**Main Stream Settings:**

- Stream Type: General
- Encode Type: H.265 (with a dropdown menu open showing H.264 and H.265)
- Smart Code: H.265
- Resolution: H.264B
- FPS: 25
- StreamCtrl: BRC\_CBR
- Bit Stream: 1024Kbps
- Ref Stream: 512-5632Kbps
- I Interval: 50 (range 25-150)
- ☒ Watermark
- Characters: DigitalCCTV

**Sub Stream Settings:**

- ☒ Video Setup
- Encode Type: H.264
- Resolution: VGA
- FPS: 25
- StreamCtrl: BRC\_CBR
- Bit Stream: 512Kbps
- Ref Stream: 256-1792Kbps
- I Interval: 50 (range 25-150)

At the bottom right, there are three buttons: 'Apply', 'Save' (highlighted with a red box), and 'Cancel'.

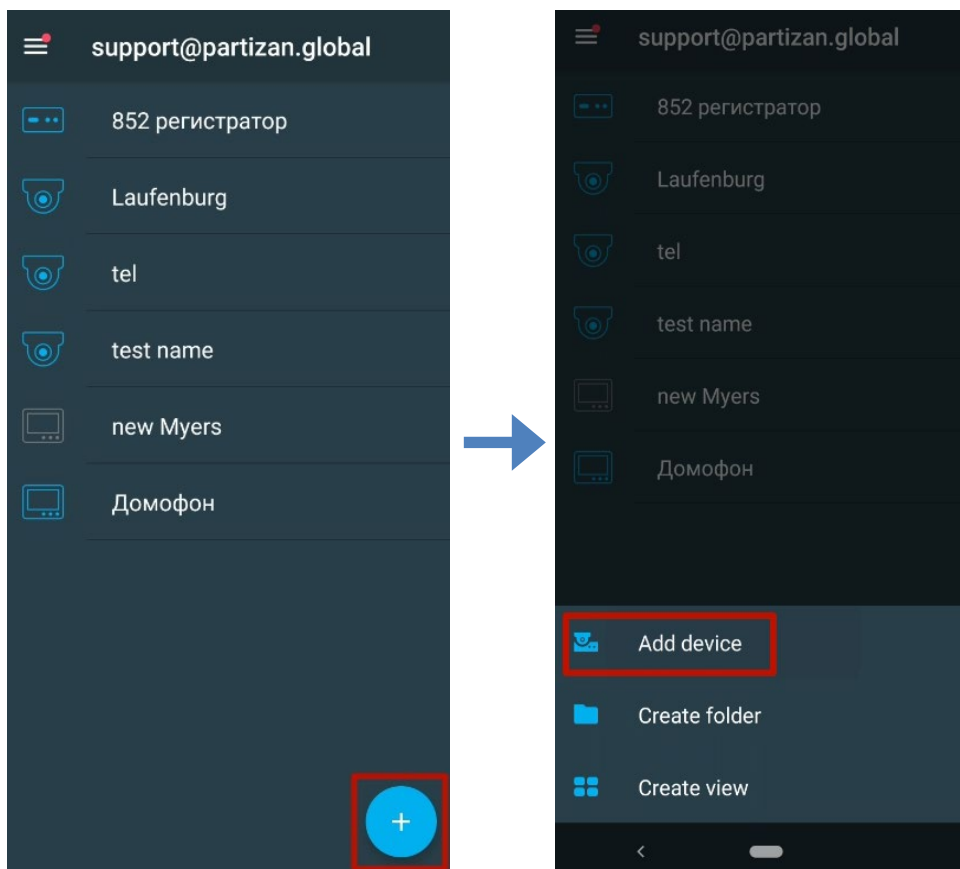
The camera is ready to work with Partizan mobile application!

### 3. Adding Dahua CCTV camera to Partizan mobile application

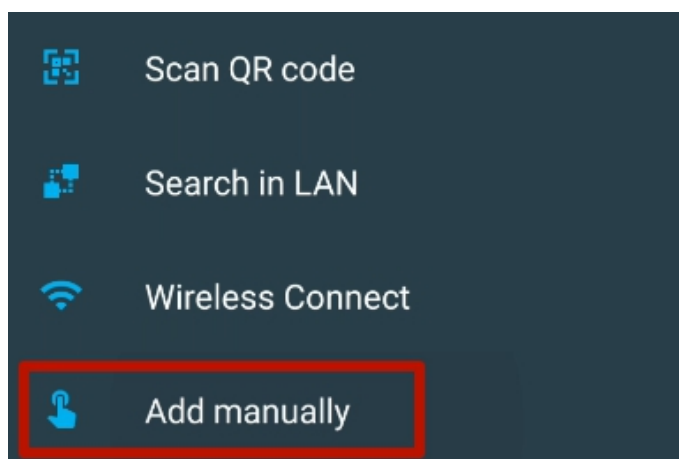
Open the program. Sign in to your Cloud account.

On the main screen of the application, click “+” (Add) button.

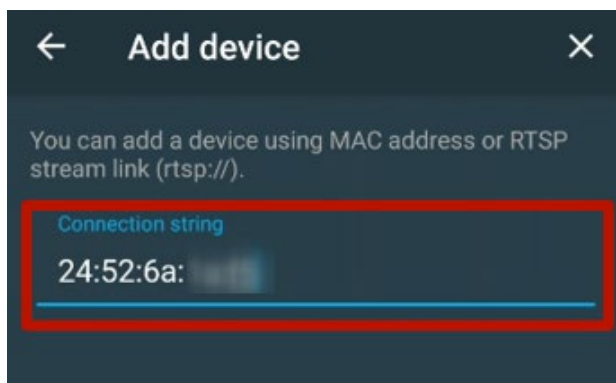
In the menu that opens, select **Add device**.



Press **Add manually**



In the screen that opens, in the **connection line**, enter the **MAC address** obtained in ConfigTool. Click **Next**.

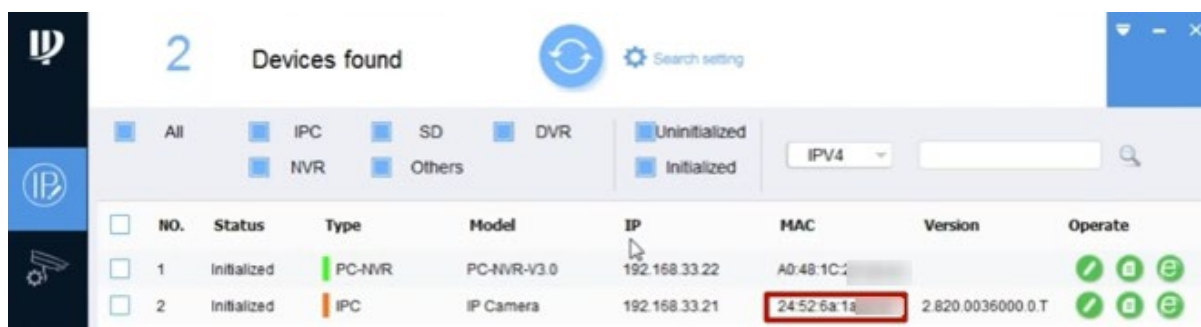


← Add device ×

You can add a device using MAC address or RTSP stream link (rtsp://).

Connection string

24:52:6a:1a:1a:1a



2 Devices found

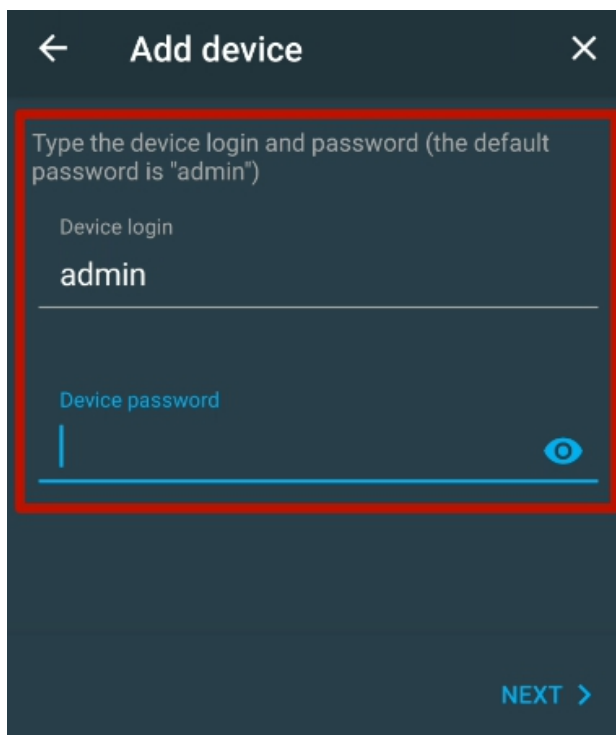
Search setting

All IPC SD DVR Uninitialized Initialized IPV4

NVR Others

NO.	Status	Type	Model	IP	MAC	Version	Operate
1	Initialized	PC-NVR	PC-NVR-V3.0	192.168.33.22	A0:48:1C:1		
2	Initialized	IPC	IP Camera	192.168.33.21	24:52:6a:1a:1a:1a	2.820.0036000.0.T	

Enter the previously set **password**. Press **Next**.



← Add device ×

Type the device login and password (the default password is "admin")

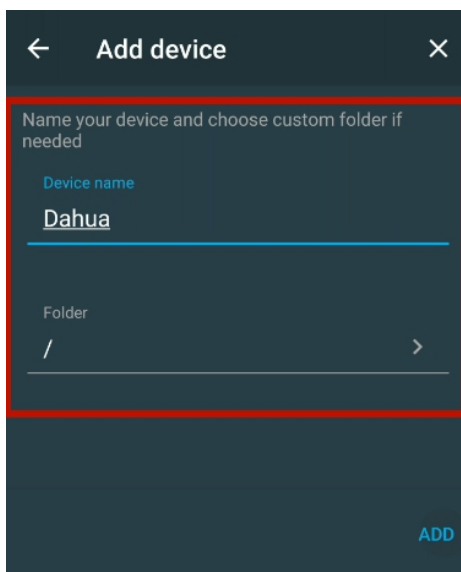
Device login

admin

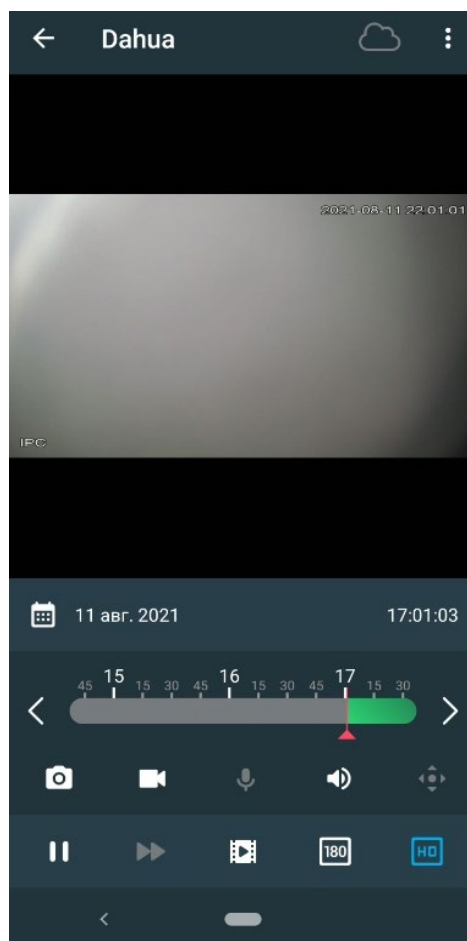
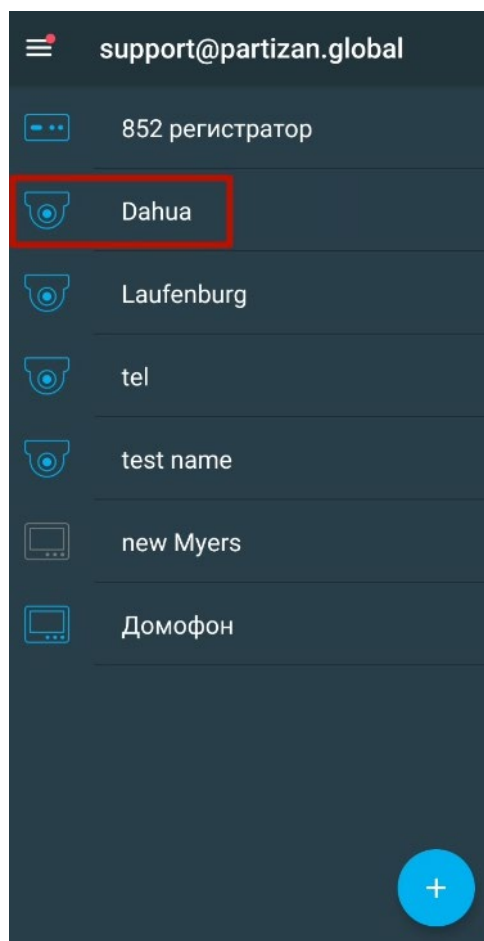
Device password

NEXT >

Enter **CCTV camera name** and, if necessary, specify the path to the folder where it will be stored.  
Click **Add**.



*Done, CCTV camera is connected! Use and enjoy!*



### **Technical support:**

E-mail: [support@partizan.global](mailto:support@partizan.global)

Skype: partizan-support

Chat: +420 777 054 888 (Viber, Telegram, WhatsApp)



Technical support working time:

<https://partizan.global/support/technical-support>



Partizan software:

<https://apps.partizan.global/>